

# Chair's welcome

*As I step up as Chair of the UKCPI Council and look back at the activities in the last 12 months, it is clear to me that the role of the association has never been more critical for our sector.*



UKCPI's trusted relationships with government officials has meant that our views and concerns over Brexit scenarios have been discussed and acknowledged at Ministerial level,

and going forward UKCPI is expected to continue to represent downstream user views as the negotiations unfold.

The last 12 months have also seen UKCPI working proactively with authorities as issues emerge which could impact our products, including the appalling abuse of corrosive substances in so-called 'acid attacks'. Working with the Home Office, UKCPI is recognised as technically very competent to help find pragmatic ways to disrupt this criminal behaviour.

This credibility of UKCPI and its secretariat is reinforced by the active engagement of experts from its member companies on a range of technical, regulatory and external matters – coming from an SME I am grateful that they are prepared to share their knowledge and time for the benefit of all UKCPI members.

Preventing accidents with our products continues with our support for RoSPA's campaign on safe use and storage in the home, and we have started new work with the Child Accident Prevention Trust on a pre-school pack to introduce safety to youngsters.

You can read more of these initiatives in the following pages.

I begin my tenure with a new internal structure that reflects the priorities for the sector. The Council will become more strategic and forward looking in its activities and we have merged our technical committee and external affairs committee to create a new advocacy and regulatory committee which will better address the external environment. I am confident that this will encourage the continued contribution from our members to our work programme.

Although I come from, and inevitably will represent, an SME viewpoint my vice chair Rowland Furse of Henkel represents multinationals, and between us and the team at UKCPI we are in a strong position to represent the whole of the cleaning and hygiene sector.

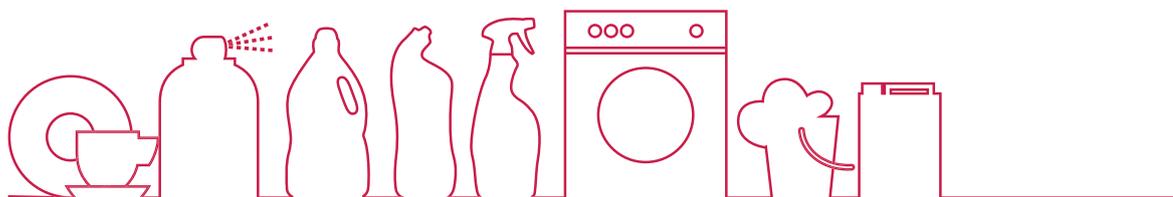
As I stated in my opening comments, the role the trade association is more vital now than ever before and will be maximised by the active participation of its members and I look forward to your continued interest and support.

Yours sincerely

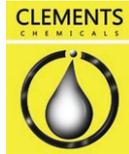


Bruce Maxwell  
Managing Director  
Dri-Pak Ltd

*The role of the association has never been more critical*



# UKCPI members 2017



John Drury



151 Products Ltd

ACDOPRO Ltd

Airedale Solutions Ltd

Airpure

Bio-D Company

Challs International Ltd

Christeyns Ltd

Coventry Chemicals

Dasic International Ltd

Dri-Pak Ltd

Ecolab Ltd

Genencor Ltd

Greyland Chemicals

Henkel Ltd

Jeyes Ltd

John Drury & Co

Lakeland Ltd

Liquiform Ltd

Lornamead Ltd

Mibelle Group

Milton

Pharmaceutical Ltd

Nice-Pak International

Ltd

Organica (UK) Ltd

Persan ES

Procter & Gamble

UK & Ireland

PZ Cussons

RB (UK)

Robert McBride Group

Rockline Industries

RP Adam (Arpal Group)

Sealed Air (Diversey)

Selden Research

Senzora BV

SC Johnson

Solent Packaging

SPB Valencia

Star Brands

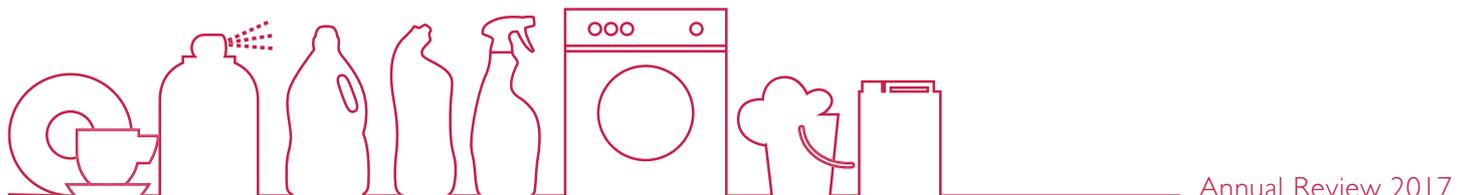
The London Oil Refining Company Ltd

Unilever UK & Ireland

William Clements (Chemicals) Ltd

Zenith Hygiene Group

Zep UK Ltd



# Technical Committee

*UKCPI's technical committee has had a busy year, dealing with a wide range of issues and three of particular importance: biocidal products, CLP regulations, and the review of the Detergents Regulations.*

Under the chairmanship of Rowland Furse, the committee met eight times, focusing largely on the UK impacts of EU regulatory developments. This is primarily done by linking with AISE technical activities so we can contribute UK opinions into European discussions.

## Regulation on classification, labelling and packaging of substances and mixtures (CLP)

The final transitional period for CLP regulation ended on 1 June 2017, after which all products throughout the supply chain, including on shop-shelf, must be classified and labelled according to CLP.

The Guidance on labelling and packaging in accordance with Regulation (EC) No 1272/2008 was revised in 2017 (version 3) and contains a new section on packaging used for consolidation of supply packaging during transport. It states such transport packaging used for the purpose of protection of supply packages during transport and handling, and/or consolidation (combining several supply packages into a larger load for transport), is thus outside the scope of CLP and does not require a CLP label.

## Poison control centres and unique formula identifier

There have been on-going discussions for a number of years regarding the harmonisation of the data that is submitted to the PCCs across Europe (e.g.: National Poison Information Service in the UK). This new regulation was published in March, notwithstanding the industry's concerns about the level of data required.



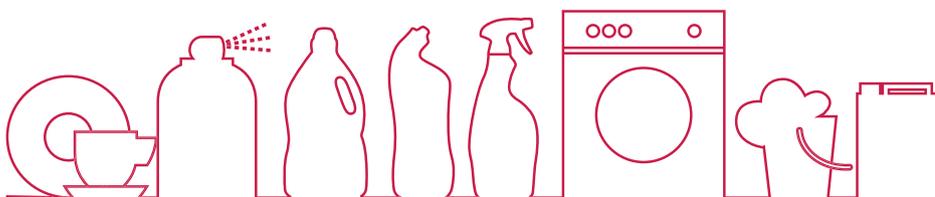
UKCPI had been directly involved in discussions within the industry and the UK authorities, to help steer this issue correctly for all involved. UKCPI will continue to work in this area, in particular participating in the development of guidance for the new regulation.

## 16-digit unique formula identifier

The draft regulation gives a phased implementation, starting in 2019, and for a unique formula identifier to be shown on the product label. This will be a 16-digit (23-character) number produced by the manufacturer using software available from the Commission.

It is intended for this reference number to be used in emergency situations by the PCCs to specifically and quickly identify the products' formulation when contacted by a member of the public or the medical profession. This should enable faster and more accurate diagnosis and treatment for the situation presented.

*The committee has been focusing largely on the UK impacts of EU regulatory developments*



## Review of the Detergents Regulations

During 2017 the European Commission carried out a review of the effectiveness of the Detergent Regulations. UKCPI directly participated in this consultation including a telephone interview with the consultants. The final report is expected at the end of the year.

## Biocidal products

UKCPI is represented on the AISE Biocides Working Group and provides UKCPI members with updates on progress with implementation of the BPR. During 2017 a number of active substances have been approved under product types relevant for our industry. This means some of us will now have started work in earnest on our product dossiers, because the two-year submission deadline is now defined.

UKCPI worked in partnership with the Irish Association, ICDA, to liaise with the Pesticides Registration and Control Division in Ireland to try and address delays in the system for obtaining PCS numbers for product being placed on the market.

The Commission is in the final stages of agreeing its guidance on how potential endocrine disruptors will be reviewed and assessed during the evaluation stage of product dossiers. It is likely that the guidance will be finalised and published early next year.

For the potential contribution that certain co-formulants may make to the efficacy of a biocidal product, a guidance document is under discussion between the Commission, Member States and Industry.

Both of these new guidance documents will have an important influence on the preparation of our product dossiers.



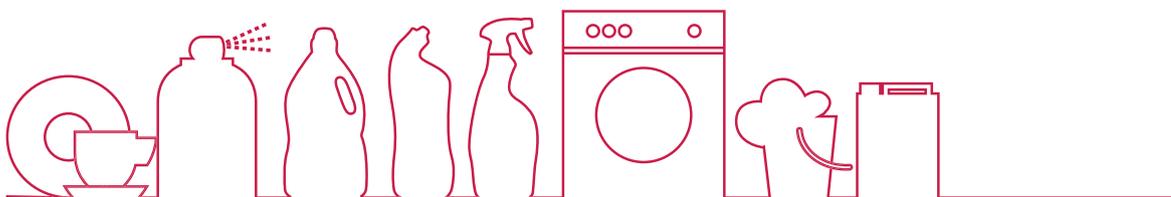
## Professional Cleaning & Hygiene Sector

To expand the Technical Committee links to its equivalent sectors in AISE, Mr Woodhead of Selden Research agreed to represent UKCPI on the AISE PCHS Steering Group and report back to the Committee. This reinforces the importance of this sector to both associations.

## Concern over in-can preservatives

A great deal of concern remains around in-can preservatives (product type 6), especially the isothiazolinone group and potential skin sensitisation issues. UKCPI continues to work closely with the HSE as well as AISE and CEFIC on such issues to provide united industry input to the Commission.

*The committee has been focusing largely on the UK impacts of EU regulatory developments*



## Acid Attacks

A very concerning rise in the number of acid attacks has occurred this year. The Technical Committee has worked closely with EAC and Council to assist the Home Office with its understanding of the nature of the products in our industry, especially regarding corrosive products. The suggested reformulation of all corrosive products has been avoided, our view is that the suggestions would not have helped reduce the attacks taking place.

## Transport regulations

Work has continued internationally on a number of topics from previous years. In particular, the development of a working document on assigning Packaging Groups for corrosives. The proposals drafted by Canada, AISE and Cefic were discussed at the UNSCoETDG and were subsequently published in the transport regulations.

To keep up to date on issues relevant to our industry, UKCPI regularly attends the DfT transport briefings and HSE GHS Stakeholders Group meetings held throughout the year.

## Other legislative areas / horizon monitoring

The UKCPI Technical Committee actively monitors other legislative areas, such as cosmetics, aerosols and perfumes, for issues that could influence our product categories.

UKCPI Technical Manager Steven Stewart is in regular contact with technical managers in other industry trade associations. Furthermore our Director General, Philip Malpass, sits on the Alliance of Chemical Associations (ACA), which represents the majority of the UK chemicals industries.



### Technical Committee attendees 2017

Rowland Furse, Henkel UK (Chair)  
Dr John Bailey (Vice Chair), Procter & Gamble UK & Ireland  
S Ali, Rockline Industries  
Barrie Anderson, Nice-Pak International  
Amy Barker, SC Johnson  
Gosia Bilka-Pietrasiak, Star Brands  
Colin Butler, RB (UK)  
Nick Buxton, Diversey Sealed Air  
Mick Cooper, PZ Cussons (UK)  
Ravi Chandarana, Rockline Industries  
Ian Croft, Robert McBride  
Rhian Eckley, Unilever UK & Ireland  
Martin Henderson, Rockline Industries  
Tony James, Consultant, ACDOPRO  
Kamilla Josefacka, Coventry Chemicals Limited  
Sophie Lamb, Unilever UK & Ireland  
Rajnish Maharaj, Ecolab  
Philip Malpass, UKCPI  
Stephen McKay, Greyland  
Steve Stewart, UKCPI  
Pete Woodhead, Selden Research



# External Affairs Committee

*The External Affairs Committee (EAC) of UKCPI has had a busy 12 months, with continued work on raising public awareness about safety, as well as important collaborations with researchers across a number of fields.*



## The value of UKCPI

PROTECTION  
ADVICE  
INFLUENCE  
CONNECTION



### Introduction to UKCPI - in our members' words

This year we developed new material which gives an overview of the work we do at UKCPI and our members' views on the value of the association. It is proving a very useful tool to offer a better understanding of UKCPI with both external audiences as well as for use within companies.



### Protection Keeping products on the shelf

- "On so many occasions, **UKCPI has been right there**, defending the industry from negative, unfair press. It has a voice which is **credible, strong and respected.**"
- "It's been great to see the **public awareness campaigns** like I Prefer 30 and the RoSPA child safety work. We want our industry to have a strong, positive image because we do so much to help society."
- "**UKCPI provides the ultimate backstop** that our products are compliant with current regulations."



### Increase in 'acid' attacks prompts industry action

Attacks using corrosive substances have been in the headlines this year. The nature of the attacks,

media coverage and cross-party political support meant that measures could be introduced to restrict sales, reclassify offences, make sentencing guidelines stricter, and potentially reformulate products.

UKCPI's Director General and Technical Manager have had a series of meetings with the Home Office's Tackling Crime Unit to assess measures likely to have an impact on reducing these crimes.

Input from members has been invaluable to assess the impact of proposed measures and give the necessary support to measures likely to make a difference.

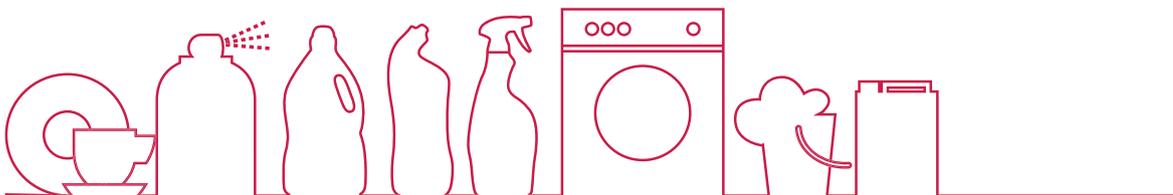
### Making the headlines

#### Quaternary ammonium compounds in detergents

In August The Daily Mail and The Sun reported on a study by the University of California linking quaternary ammonium compounds ('quats') in household products to infertility. This followed another study reported in June linking quats to birth defects in mice. Quats are commonly used ingredients in cleaning and disinfectant products.

Although these recent experiments were conducted in vitro with no clear indication whether they are relevant to human use of products, we expect this to be a topic of media attention going forward. As such, UKCPI prepared a position statement and is working closely with other associations on this topic.

*Attacks using corrosive substances have been in the headlines this year*



## Nurses' regular use of disinfectants associated with COPD

National newspapers covered the findings from the French National Institute of Health and Medical Research (Inserm) and Harvard University that regular use of disinfectants among nurses is linked to a higher risk of developing chronic obstructive pulmonary disease (COPD). The research looked at incidence of the disease in over 55,000 nurses in the USA. Industry associations commented that disinfectants play a critical role in healthcare, their safe use is essential and personnel should undergo formal training.

## Accidental mixing of cleaning products

There was widespread media coverage of an incident in which a mother was hospitalised after mixing bleach and disinfectant in a bucket which created a poisonous gas. The incident highlighted the importance of reading the labels on cleaning products. Charley Howson commented: "I didn't read the small print on the bottles, but no-one does really, and I just want everyone to make sure they do when they're cleaning."

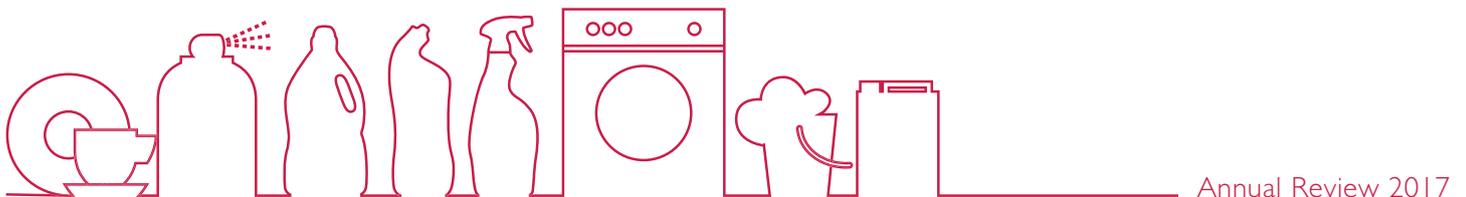


## Liquid laundry detergent capsules pose risk for adults with dementia

Consumer Reports and The Daily Mail reported on the deaths in the U.S. of six adults with dementia related to ingesting liquid laundry capsules between 2012 and early 2017. There are no known fatalities in the UK, however as a precautionary measure we have updated the information on the UKCPI website advising consumers to keep capsules out of reach of children and vulnerable people, and we also continue to promote safe storage campaigns including Take Action Today, Put Them Away and the Keep Caps from Kids programme.

## New pre-school safety project

This year UKCPI worked with The Child Accident Prevention Trust (CAPT) to develop a teaching resource for young children about safety around cleaning products, to be delivered by staff in early years settings such as nurseries and pre-schools. Material includes an illustrated story book, lesson plan, session plan and a fact sheet on cleaning products, explaining their benefits and the potential risks if misused by small children. A pilot project was launched to coincide with the start of the academic year and the results of the testing phase will be evaluated in 2018.



## Safety first – working with RoSPA

Work continued on the ongoing Take Action Today, Put Them Away campaign, which is run in partnership with the Royal Society for the Prevention of Accidents (RoSPA) to reduce the number of children harmed by accidental exposure to cleaning products.

The campaign has gone from strength to strength since its launch in 2013, and has now reached nine areas and been delivered through more than 140 local partners. This year there were further launches in Lincolnshire and Northern Ireland, which were identified as priority areas.



From left: Ashley Martin, Charlene Piggott, Catherine Lynch, Hilary Johnston, Aoife McAteer, Eileen Maguire

The rolling programme provides risk assessment tools and materials, which equip both professionals and consumers with knowledge to ensure they could recognise potential dangers. The key educational element of Take Action Today is a magnetic notepad with safety advice that can be put on a fridge or other metallic kitchen appliance. Over 340,000 families in Birmingham, Liverpool, Bradford, King's Lynn, Nottingham, Newcastle, Hampshire, Lincolnshire and Northern Ireland have participated in the scheme.

The campaign was also showcased as an example of best practice at the Safety Promotion in Action European Conference on Injury Prevention and Safety Promotion in Amsterdam in September 2017. Once again disseminating the value of the work we have been able to carry out in the UK.

## Results to Date

- Previous regions targeted have seen reductions in hospital admissions for child poisonings by up to 50%.

- Professionals - hundreds of professionals in the NHS, at children's centre and trading standards
- benefitted from education on child poisonings.
- Families - at least 340,000 families with young children will have received advice and resources once the Northern Ireland and Lincolnshire distribution is complete.
- Media - news coverage reached over 4 million people via television, radio and newspapers.
- Social Media - thousands more families and professionals reached with Twitter and Facebook at the heart of this campaign. Partners in Lincolnshire and Northern Ireland have ensured that news of the campaign has been included in their social media output

*We continued the ongoing Take Action Today campaign*

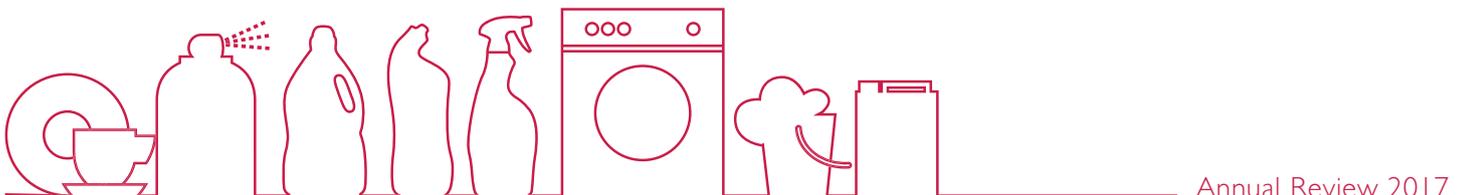
## Improving our understanding

Collaboration continues to be a key part of UKCPI's external affairs strategy, particularly in developing and expanding relevant research.

We are working with the Health and Safety Laboratory, based in Buxton. HSL is one of the world's leading research institutions providing health and safety information to industry, government and professional bodies. HSL is investigating asthma-related symptoms suffered by professional cleaners; UKCPI is keen to ensure the subject is explored fully so manufacturers and cleaners can benefit from developments.

### EAC attendees 2017

- Dr John Bailey, P&G UK & Ireland (Chair)
- Colin Butler, RB (UK)
- Elizabeth Colson, McBride
- Helen Fenwick, Unilever UK & Ireland
- June Graham, McBride
- Philip Malpass, UKCPI
- John Pickup, Consultant
- Charlotte Salter, UKCPI (Secretary)
- Carole Scott, Henkel



# External contacts and stakeholders

In addition to a specific external affairs programme to meet and brief a number of key groups and opinion formers throughout 2017, UKCPI worked closely with other trade associations, government departments, external stakeholders and the media on matters of common interest. These have included:

- Allergy UK
- Alliance of Chemical Associations (ACA)
- American Cleaning Institute (ACI)
- Association for Soaps, Detergents and Maintenance Products (AISE)
- Asthma UK
- British Aerosols Manufacturers Association (BAMA)
- British Association for Chemical Specialities (BACS)
- British Brands Group
- British Cleaning Council (BCC)
- British Coatings Federation (BPF)
- British Plastics Association (BPF)
- British Retail Consortium (BRC)
- British Standards Institute (BSI)
- Chemical Business Association (CBA)
- UK Chemicals Stakeholders Forum (UKCSF)
- Child Accident Prevention Trust (CAPT)
- Cleaning Industry Liaison Forum (CILF)
- Confederation of British Industry (CBI)
- Cosmetics, Toiletry and Perfumery Association (CTPA)
- Department for Business, Energy and Industrial Strategy (BEIS)
- Department of Environment, Food and Rural Affairs (DEFRA)
- Department for Exiting the EU (DExEU)
- Department for Transport (DfT)
- Environment Agency Chemicals Liaison Group
- Health and Safety Executive Committees (HSE)
- Health and Safety Laboratories (HSL)

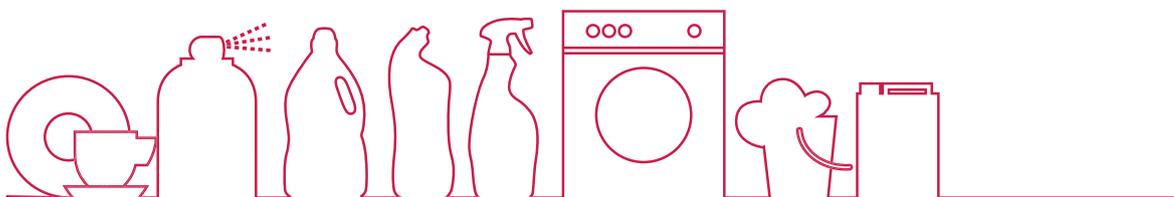


- Home Office
- Industry Council for Packaging and the Environment (Incpen)
- International Fragrance Association (IFRA UK)
- International Scientific Forum on Home Hygiene (IFH)
- National Poisons Information Service, Birmingham (NPIS)
- Royal Society for the Prevention of Accidents (RoSPA)
- Sense about Science (SaS)
- Sustainable Clothing Action Programme (SCAP)
- Science Media Centre (SMC)
- Trade Association Forum (TAF)
- UNSCoEGHS
- Waste and Resources Action Programme (WRAP)

*All these organisations contributed to the influence and effectiveness of UKCPI during 2017*

## All Party Manufacturing Group (APMG)

UKCPI is a member of the All-Party Parliamentary Manufacturing Group (APMG), which exists to encourage the exchange of knowledge and understanding between Parliament and the UK's diverse manufacturing industries. The APMG helps to raise the profile of manufacturing both inside and outside of Parliament. Made up of more than 30 parliamentarians from all parties and both Houses, the APMG is co-chaired by Chris White MP (Con) and Barry Sheerman MP (Lab).



# Member benefits

*UKCPI members benefit from a range of services including free meetings and seminars, individual support and guidance, newsletters and a private extranet updated every month.*

## Technical and regulatory support and guidance

All members have direct access to the Technical Manager on a one-to-one basis and this service continues to be well used.

Key issues such as labelling and biocide regulations are a frequent topic and this reflects the number of ongoing changes in the legislation that members have to keep up with.

Feedback from companies showed that the work of the association on these issues was a major factor for membership satisfaction.

## European link

UKCPI staff are directly linked to European association AISE at key points from board level through to many of the working groups. This means that UKCPI is in a position to both contribute to and influence AISE policy, as well as keep UK member companies up to date on issues affecting their businesses. This strong relationship with AISE will only gain in importance during the Brexit negotiations and beyond.

## Regional meetings

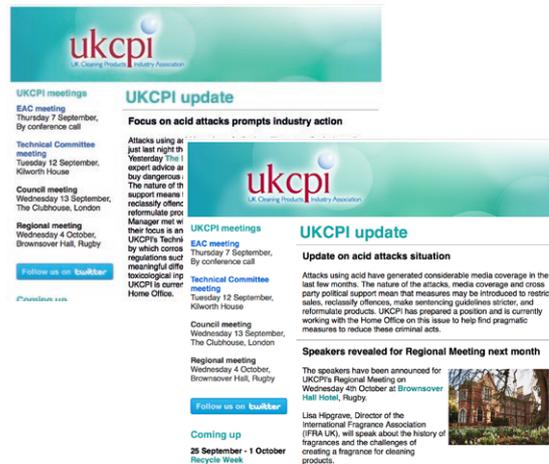
UKCPI runs two regional meetings each year, aimed at updating member companies that are not directly involved in the committees of the association. They are well attended by a broad range of members and we are always pleased to see new faces. This year's first event included presentations by Dr Amy Gyte of the Health & Safety Laboratory, Tom Shaw of the Department for Exiting Europe and Chong Phi Yong of the Department for Business, Energy & Industrial Strategy. The second event of 2017 was held in Rugby and featured presentations on fragrance by Lisa Hipgrave of the International Fragrance Association (IFRA UK) and the Circular Economy by Adrian Hawkes of Valpak.



Adrian Hawkes of Valpak speaking at UKCPI's regional meeting in October

## Newsletter and monthly email update

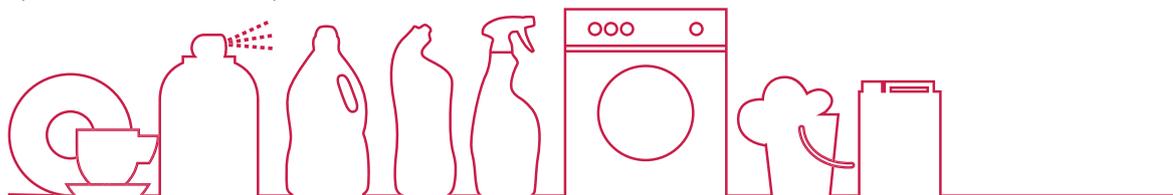
A monthly email newsletter includes updates on UKCPI and AISE activity, reminders of forthcoming meetings, and a summary of relevant news stories that have appeared in the media each month.



*UKCPI's strong relationship with AISE will only gain importance during the Brexit negotiations and beyond*

## Members' extranet

The extranet allows UKCPI members to search for the latest updates on issues covered by UKCPI, AISE and the various committees. Tracking of UKCPI meetings, issues and position papers is also available for members here. A monthly email summarises the latest documents uploaded to the extranet and allows members to click through and log in.



# UKCPI Council and legal panel

## UKCPI Council

Gemma Cleland, Unilever UK & Ireland (Chair)  
Tony Appleton, Procter & Gamble UK & Ireland  
Dr John Bailey, Procter & Gamble UK & Ireland  
Colin Butler, RB (UK)  
Neill Craigie, PZ Cussons (UK)  
Rhian Eckley, Unilever UK & Ireland  
Rowland Furse, Henkel UK  
June Graham, Robert McBride  
Paul Hay, Ecolab  
Rob Keeling, Airpure  
Philip Malpass, UKCPI (Secretary)  
Bruce Maxwell, Dri-Pak (Vice chair)  
Howard Moss, London Oils / Astonish  
Helge Mueller, Sealed Air Diversey  
Brandon Pilling, ACDOPRO  
Susanna Speirs, Unilever UK & Ireland  
Mark Worden, SC Johnson



## UKCPI Legal panel

The UKCPI legal panel in 2017, consisting of Tony Appleton and Susanna Speirs, continued to advise UKCPI on any legal matters concerning the industry.



# UKCPI Team

*The UKCPI team is supported by teams of experts drawn from our membership in the fields of technical, regulatory and external affairs. The overall leadership of the UKCPI is provided by the Council made up of industry leaders.*

## Philip Malpass, Director General



Graduated in marine sciences with a Masters and post graduate research in marine environmental chemistry. Philip has experience of working in communications and external affairs for multinational chemicals and pharma companies, as well as managing issues and external relations for international alcohol brands.

[philip.malpass@ukcpi.org](mailto:philip.malpass@ukcpi.org)

## Steven Stewart, Technical Manager



Steve is responsible for technical and regulatory affairs at UKCPI. He graduated with honours in chemistry and has over 20 years experience in the cleaning products sector.

[sstewart@ukcpi.org](mailto:sstewart@ukcpi.org)

## Charlotte Salter, Communications Officer



Charlotte covers digital media, press office, external and internal communications for UKCPI. She had a degree in French, Spanish and Italian and previously worked as a magazine editor managing a range of international B2B magazines and websites.

[charlotte.salter@ukcpi.org](mailto:charlotte.salter@ukcpi.org)

## Kathryn Dodgson, Personal Assistant / Office Manager



Kathryn is responsible for the smooth running of the UKCPI office as well as UKCPI committees and events. She previously worked for the NHS for over eight years in various roles, including management of NHS pharmaceutical contracts and GP contracts. Kathryn recently graduated with a 2:1 in English Literature.

[secretariat@ukcpi.org](mailto:secretariat@ukcpi.org)

